

zoho wati

ON



Trigger : When this happens ...
1. WATI : Configure Webhooks

🕒 Instant

Free Task



Choose App

WATI

Trigger Event

Configure Webhooks

Webhook URL

https://connect.pabbly.com/workflow/sendwebhookdata/ljU3NjUwNTZjMDYzNTA0M2Q1MjZkNTUzZDUxMzci_pc Copy

- Navigate to top on your WATI dashboard.
- Click on hamburger icon, then click on **Webhooks**.
- Click on **Add Webhook** button.
- Copy the webhook url above & paste it under **URL** field.
- Set the status as **Enabled** from status dropdown.

Note 1: WATI supports webhooks that can alert you on **an incoming message** via a callback URL. Webhook waits for a message on your WhatsApp number, when a message is received, a callback happens on your webhook URL with the response payload.

Note 2: Other functionalities like alert on outgoing message, status (eg DELIVERED/READ) on outgoing message are not currently available through WATI CRM plan. The complete official Whatsapp API/webhooks access is available through [API Gateway plan](#).

Simple Response

Re-Capture Webhook Response

Response Received



Action : Do this ...
2. Zoho CRM : Search Lead via Phone

🔗 [Help](#)



Choose App

Zoho CRM

Action Event

Search Lead via Phone

🔗 Connected

🔄 Refresh Fields

Phone (Required)

1. WaId : 919999243444

Enter the phone number.

Simple Response

Response Received

Label

Value

HTTP Status Code

204

Message

The application processed the request but returned a

Save & Send Test Request

Save



Action : Do this ...
3. Filter by Pabbly: Only Continue If...

[Help](#) [Free Task](#)

Choose App

Filter

Select Label	Filter Type	Value
1. Wald : 919999243444	Exists	

OR Condition

Response Received

Label

Value

Status

success

Message

Condition is true

Save & Send Test Request

Save



Action : Do this ...
4. Filter by Pabbly: Only Continue If...

[Help](#) [Free Task](#)

Choose App

Filter

Select Label	Filter Type	Value
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1. Wald : 919999243444

Exists



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[+ OR Condition](#)

Response Received

Label

Value

Status

success

Message

Condition is true

[Save & Send Test Request](#)

[Save](#)

