

Choose App

 SyncroMSP

Action Event

Create Ticket

Connected

Customer ID (Required)

19140798

ID of the customer. You can find customer id from **Search Customer** action event.

Ticket Number (Required)

111111

Enter unique ticket number here.

Ticket Subject (Required)

1. Subject : Synology Email Notification - Activate Service

Subject of the ticket.

Ticket Problem Type

Map ☐

Remote Support

Contract Work

Network Project

Regular Maintenance

Other

User

Map ☐